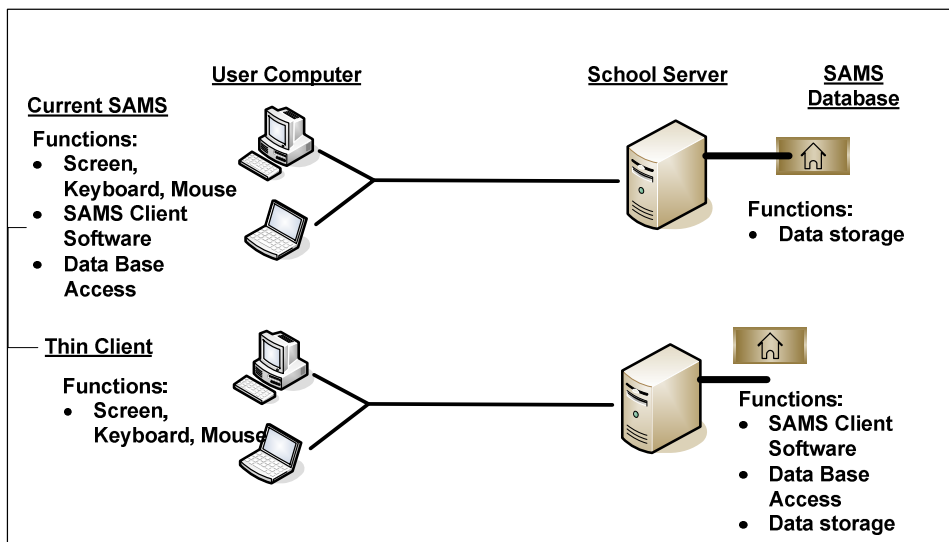


## Faster Access to CeTool and Remote Access to SAMS

Thin Client services (Terminal Services) have been implemented in all schools to provide faster access and improved response times for teachers using the CeTool.

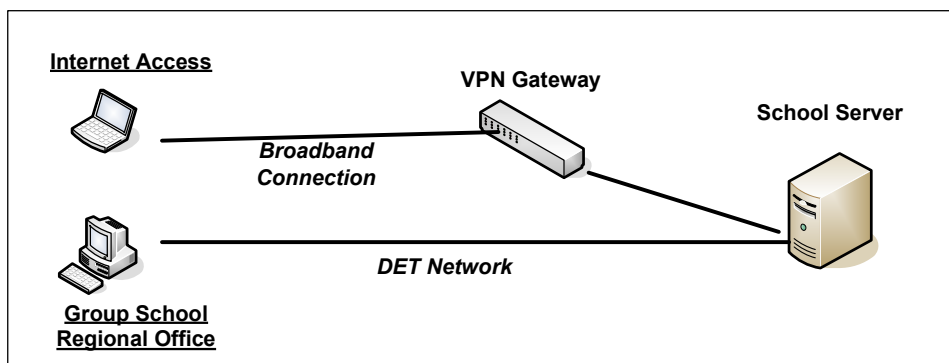
The new services move the processing of CeTool from the Teachers and SAMS administrators computers to the schools server. There are no changes in how CeTool is used apart from a different icon on the desktop to access and log on to the system. Users connecting to CeTool through Thin Client Services will be sharing the school server processing and memory resources so response times will be slow when the server is under heavy load from students and staff.

The Thin Client services do not support printing as the MS Office components required are not installed. All printing must be done through the existing standard access using "W drive" SAMS icon on your desktop. This diagram shows the standard and new access methods for SAMS/CeTool.



### Remote Access

The Thin Client approach also means teachers and staff can now connect remotely to SAMS and CeTool from the internet, group school offices, and regional offices. Users connecting from the internet will need to have the NTSchools Virtual Private Network (VPN) software installed on their computers. Teachers laptops will already have the software installed and configured, if you experience issue with the VPN software please request your ICT Coordinator to contact the Service Desk on phone 1800 756 657.



Schools should contact the SAMS Team (email [sams.det@ntschoools.net](mailto:sams.det@ntschoools.net) or ring 8999 3531), to obtain instructions on accessing this new service.