

## For Schools / Editure

### 1. What to do if the internet is not working

1. Close Internet Explorer

2. Restart Pentamedia

3. If still not working log a job with  
Schools Service Desk

Phone: 1800 756 657

Fax: 08 8984 2477

### 2. What is a Pentamedia?

*Looks Like:*

- Small silver box
- Labelled Pent@office



*Where is it?*

- In the server cabinet

The pentamedia has no internal cooling devices.

Needs to be kept:

- Separate from other equipment
- Placed on the shelf over ventilation holes



*How do I turn it off/on*

- At the back of the box
- Press on-off switch



*How do you know if it is working?*

Lights on the front should display as

- Power/Lock: Solid Red
- Link/Speed: Solid Red
- Act: No light but flashes green when network activity is detected

